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Service-oriented computing: Concepts, characteristics and directions- ▶tkk.fi (pdf)

MP Papazoglou - Web Information Systems Engineering, 2003, WISE 2003, ... 2003 - ieeeexplore.ieee.org

... in monolithic architectures, highly fragile, **customer-specific**, non ... **Web-service**
Implementation (in-house) ... and dispatch- ing to find a **service** instance to ...

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Special Research Focus on Supply Chain Linkages: Challenges for Design and Management in the 21st ...

VA Mabert, MA Venkataramanan - Decision Sciences, 1996 - interscience.wiley.com

... criteria such as cost and **customer service** are used to ... be considered when evaluating
in-house versus supplier ... various sequencing and **dispatching** procedures for ...

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[pdf] ▶ Organizational learning and purchase-supply relations in Japan

JR Lincoln, CL Ahmadjian, E Mason - California Management Review, 1998 - faculty.haas.berkeley.edu

... tool to increase the stock of **in-house** skills or ... Hitachi's wish to sustain a reputation
for top **customer service**. ... shop or office floor of a **customer** or supplier ...

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[pdf] ▶ Grid services for distributed system integration

I Foster, C Kesselman, JM Nick, S Tuecke - Computer, 2002 - it.uom.gr

... enter- prise computing infrastructures and **in-house** and outsourced ... demand to meet
specific customer needs and ... The **service** implementation for the third option ...

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Developing a theory of reverse logistics

S Dowlatshahi - Interfaces, 2000 - jstor.org

... **tomer service**, environmental concerns, and legislative con ... From packaging regulations
to **customer** preferences, environmental issues are contributing to a ...

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Re-engineering global supply chains

R Bhatnagar, S Viswanathan - International Journal of Physical Distribution and Logistics, ... 2000 - emeraldinsight.com

... functions (provided either by an **in-house** logistics department ... between factory **dispatch**
and **customer** delivery, from ... providing a seven-day **service** between order ...

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[book] Business in the information age: Heading for new processes

H Osterle - 1995 - books.google.com

... of new business sectors (flight reservation, logistics, information **services**, etc.)
and ... of their textile skills, one hundred percent **customer** orientation, and ...

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FTTP deployments in the United States and Japan-equipment choices and **service provider imperatives**

M Abrams, PC Becker, Y Fujimoto, VO Byrne, D ... - Journal of Lightwave Technology, 2005 - OSA

... developing a single new common **in-house** management system ... are not pre-assigned to
a particular **customer**. ... allocation via software; from **service** activation via ...

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Application **service providers (ASP): moving downstream to enhance competitive advantage**

AD Smith, WT Rupp - Information Management and Computer Security, 2002 - emeraldinsight.com

... considered going with a traditional **in-house** client/server ... delivery time; level of
service provided; channels ... offered solutions for improved **customer** support. ...

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[PDF] » [Currents of Competition in Electricity Markets](#)

Vt. Smith - Regulation, 1987 - [cato.org](#)

... Cogeneration, or the **in-house** generation of power as a by ... to sell, to a regional **dispatch** center that ... tradable shared rights in the **customer service** capacity of ...

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